

Cancellation Policy:

Please note that all booking fees are non-refundable under any circumstance. We kindly request at least 48 hours' notice for any changes to your appointment. Cancellations or rescheduling requests made with less than 48 hours' notice will result in the forfeiture of your deposit. Failure to attend your appointment without prior notice will also result in the loss of your deposit. If you wish to reschedule, your deposit may be transferred up to three times, provided that more than 48 hours' notice is given. The rescheduled appointment must be set within 30 days of the original cancellation date. It is the client's responsibility to arrange a new date within this 30 day window. Failure to do so will result in the forfeiture of the deposit. If the rescheduled appointment is missed, a new deposit will be required to rebook.

Lateness Policy:

We allow a grace period of 15 minutes for late arrivals. Please contact the studio if you anticipate being late. Arriving more than 15 minutes late may result in the cancellation of your appointment and forfeiture of your deposit. A new deposit will be required to rebook any appointment cancelled due to lateness. For clients traveling from out of town, we recommend allowing additional time to accommodate for traffic or unforeseen delays.

Signed: _____ Date _____